

# AGENDA

## 3<sup>rd</sup> Annual OR Benchmarks Collaborative User Conference

October 28<sup>th</sup>, 2008

8:30 a.m. – 4:00 p.m.

Gaylord National Convention Center  
Washington, DC

### Welcome

Judy Dahle, *Director Education OR Manager Inc*

### ORBC KPI Trends to Date

Tina Foster, *VP Performance Analytics McKesson*

### Calgary Health Region

*Data to Action Trails in the Canadian Rockies*

Shanda Naylor, *Director Perioperative Services*

### Saint Barnabas Health System

*Bridging the gap between monthly Surgery benchmarking and managing operational improvements*

Ylone Xavier, *VP Performance Management*

### Kaiser Permanente S. California

*System Level Data Integration*

Dr Defontes, *Executive Medical Director*  
Marie Paulson, *Perioperative Specialist*

### Emory University Healthcare

*Accurately Aligning Case Hours to Operations*

Jane Vosloh, *AVP Perioperative Services*

### NETWORKING LUNCH INCLUDED

### Quincy Medical Center

*Aligning Physician Behavior*

Jane Cruckshank, *Director of Surgery*

### University of Miami

*How to Jump Start a Data Driven OR Using ORBC*

Cecily Fischer, *Partner CSC Healthcare Solutions*

### ORBC Training

*Optimizing KPI Analysis – Block, Cancellation, Case Time Effectiveness*

Amy Shehan, *Business Advisor McKesson*

### Version Control

*What's Next*

John Shewell, *Director Benchmarking McKesson*



**\$85 Early Bird Registration prior to 7/1/2008**  
**\$100 Registration after 7/1/2008**

Please contact Janet Robinson at 413.587.6580 to register  
[Janet.robinson@mckesson.com](mailto:Janet.robinson@mckesson.com)



# REGISTRATION

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Please RSVP **by Friday, October 3.**

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Facility: \_\_\_\_\_

Complete Mailing address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

ZIP code: \_\_\_\_\_

Phone Number: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Special needs: (Wheel chair access, dietary restrictions, etc.)  
\_\_\_\_\_

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FAX ORBC Users Conference Registration to:

Janet Robinson  
McKesson  
413-587-6699

Fee per person for Users Conference Registration

\$85.00 US early bird registration received by **July 1, 2008**

\$100.00 US after **July 1, 2008**

Make check payable to McKesson.

NOTE: Check must be received prior to conference or admission will be denied.

Mailing address is:

McKesson  
Attn: Janet Robinson  
380 Russell Street  
Hadley, MA 01035

Upon receipt of your completed registration for, you will be **e-mailed** a user conference confirmation.

**Feel free to contact Janet Robinson at 413-587-6580 if you have any questions.**