

## **Tools for improving OR communication**

These resources supplement the article, "Getting teams to talk: Learning to improve OR communications," in the March 2006 *OR Manager* newsletter.

### **Sample briefing checklist**

Lingard L, Espin S, Rubin B, et al. Getting teams to talk: Development and pilot implementation of a checklist to promote interprofessional communication in the OR. *Qual Saf Health Care* 2005;14:340-346. Article can be purchased at [www.qshc.com](http://www.qshc.com).

Lingard and her team of researchers in Toronto have studied OR communication for 7 years. They are piloting a preoperative briefing checklist. The sample checklist is reproduced in the March 2006 *OR Manager*.

### **Institute for Healthcare Improvement**

SBAR technique for communication: A situational briefing model. [www.ihl.org](http://www.ihl.org). Download for free. Look under Topics, Patient Safety, Safety:General, Tools.

### **Kaiser Permanente**

Case study: Promoting high reliability surgery at Kaiser Permanente. Download for free at [http://www.cmwf.org/tools/tools\\_show.htm?doc\\_id=257029](http://www.cmwf.org/tools/tools_show.htm?doc_id=257029)

KP Northwest preoperative briefing. *Permanente Journal*. Spring 2005; 9 (2). Download for free at <http://xnet.kp.org/permanentejournal/spring05/transfer.htm>

"Preflight checklist" builds safety culture, reduces nurse turnover. *OR Manager*. December 2003;19(2): 1+. Includes sample checklist. Download for free from OR Manager Toolbox at [www.ormanager.com](http://www.ormanager.com)

### **Safety Attitude Questionnaire and Safety Climate Survey**

University of Texas, Center of Excellence for Patient Safety. These tools have been used at hundreds of hospitals. An OR version is available. Information available at [www.uth.tmc.edu/schools/med/imed/patient\\_safety/survey&tools.htm](http://www.uth.tmc.edu/schools/med/imed/patient_safety/survey&tools.htm)